# iQueue

## What is iQueue?

iQueue module is the perfect solution to manage your customer flow and at the same time deliver your company products and services information to the captive audiences , with the iQueue module company can integrate the ticketing system to the digital signage system and manage the customer flow at your shop reception area. The iQueue module can be applied to restaurants, banking and finance, retail stores, customer service, government departments and repair centre. With the iQueue module, company not only can deliver the queuing status to your customers, it also helps the company to manage your customer flow and at the same time utilize the sign board space to deliver company products and services information to your customers while they are waiting to be served at your shop.

The iQueue module can work with a physical keypad, touch screen monitor or even iPad/iPhone.

### iSignage iQueue range

iQueue is a sophisticated system which monitor the customer flow in accordance with your objectives, all activities of every individual customer, e.g. when he or she took a ticket, when they were called to a service counter, when they terminated the transaction, all these information are stored in the iQueue system, these data can be retrieved and evaluated when needed. Such information can be presented at your desktop computer or as printed reports. The current and historic reports is an excellent tools of improving customer service and achieve cost effectiveness.
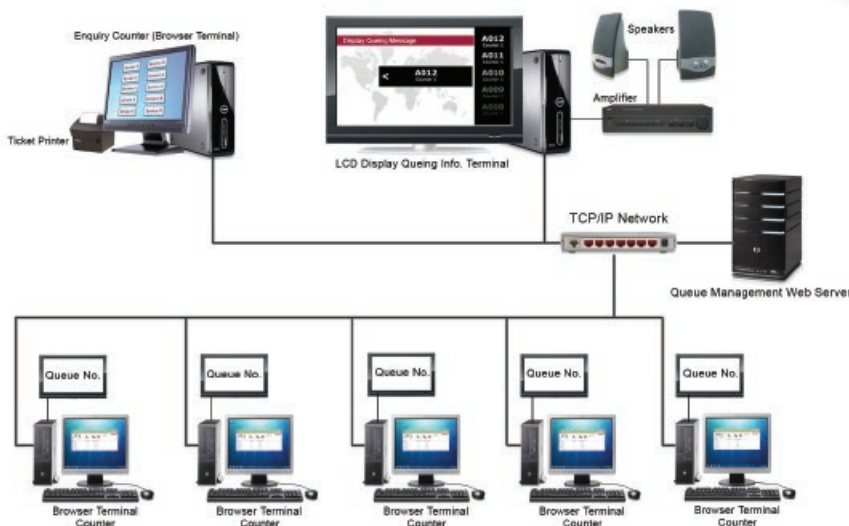
### System Network Diagram



iQueue Schematic Diagram

iQueue applied to traditional PC via LAN

## iSignage

### Innovative
### Digital Signage System
*• Smart • Simple • Scalable*

## iSignage iQueue and more...

- From small single branch site systems to a wide network of centrally connected branches
- From single service queue to multiple service queues
- From linear queuing to virtual queuing
- From before customers enter your branch to well after they have received their desired and on time service
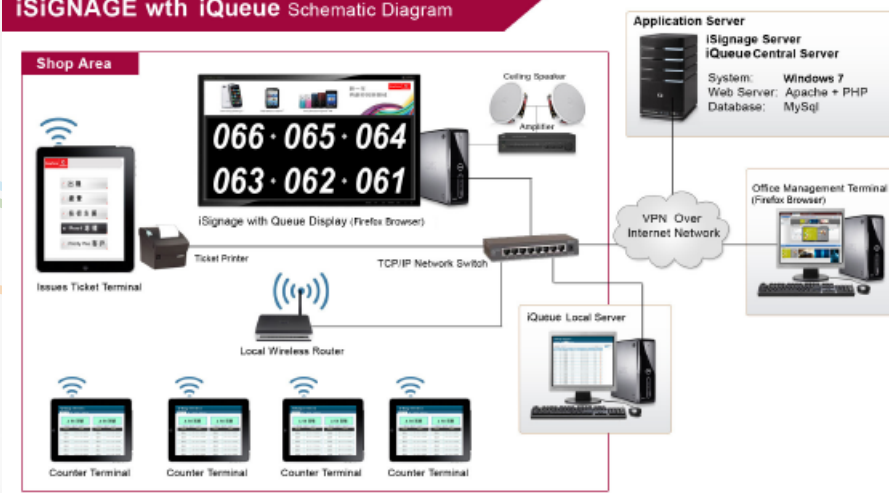
## iSignage®

**Innovative**
**Digital Signage System**
*• Smart • Simple • Scalable*

## Key Functions and Features

- Modular and configurable solution
- Multi-branch with central management
- Web based with wireless solution
- Support Windows, MAC OS and Android
- POS integration possible
- Granular statistic reports
- Estimated waiting time
- SMS. Email alerts
- Support tickers, RSS feeds and live TV
- Support QR Code
- Drag and drop user interface
- Role based administration
- Support multiple screens and display layout

## System Network Diagram



iQueue applied to iPad/tablet PC via WiFi

iQueue